

**PACIFIC GAS AND ELECTRIC COMPANY**  
**Wildfire Mitigation Plans Discovery 2023-2025**  
**Data Response**

PG&E Data Request No.:	SPD_019-Q001		
PG&E File Name:	WMP-Discovery2023-2025_DR_SPD_019-Q001		
Request Date:	August 29, 2024	Requester DR No.:	SPD_WSPS_PG&E_2024_010
Date Sent:	September 12, 2024	Requesting Party:	Safety Policy Division
PG&E Witness:		Requester:	Henry Sweat

**SUBJECT: DATA REQUEST SPD\_019 (SPD\_WSPS\_PG&E\_2024\_010):**

**QUESTION 001**

Explain why the median corrective action time for a level 1 finding exceeded 1 day in table 2 of the 2024 Q2 QDR. [See metric “Time between level 1 asset inspection finding and resulting maintenance activity” which includes – metric numbers 3.d.2.a through 3.t.4.a).

**ANSWER 001**

There are several reasons why a median corrective action time for a Level 1 finding could exceed one day. Some examples of delays are discussed below.

PG&E will immediately respond to all Level 1 (A priority) notifications and immediately repair the condition (fully or temporarily), not to exceed the next day.

In situations where immediate resolution is not possible, PG&E will continuously monitor the nonconformance until it is mitigated. The associated notification will be closed as soon as possible following infield mitigation. Closure of a notification will take place after the work has been verified with applicable documentation and photo evidence uploaded into SAP.

Additionally, night emergency work will occasionally stay open until the next day when higher quality pictures that verify mitigation can be taken to document the work completion.

Also, if the Level 1 condition was temporarily mitigated but more repairs were needed, this could exceed one day for ongoing work still needing to be addressed.

Finally, some notifications reported in the Quarterly Data Report (QDR) originated as Level 2 or 3 and later were escalated to Level 1, for example, through a field safety reassessment. Since the timelines for the original priority levels were longer, the time between the finding and closure of these notifications will exceed one day.